OPERATIONAL EVALUATION (2024)

William Predovich 18-J / 24038 Cuyahoga County, Parma BMV Site

FORM	DESCRIPTION	ок	NO
4.0	Operational Checklist – Maximum = 6 Points (enter points recorded on bottom of Form 4.0)	6	The last
4.1	Appointment of Agency Managers		
	A. Deputy to Work at Least Twenty (20) Hours Per Week	^	
	Proposed Work Hours Per Week	(5)	*
	B. Appointment of Manager and Assistant OR Acceptable Statement	3	0
4.2	Experienced Employees Summary		
	Gave Acceptable Statement OR Provided Names	(2)	0
4.3	Staffing and Personnel Calculation		
	A. Hours Recommended: 348 Proposed: 450		*
	B. Work Hours and Pay Calculated Correctly	2	_ 0
	C. Meets Minimum Wage Requirement (2024 Ohio Minimum Wage Rate = \$7.25 or \$10.45 Per Hour)	1	*
4.4	Start-Up Costs Calculation		
	A. Adequate and Accurate Personnel Costs	(3	0
	B. Adequate and Accurate Site Preparation Costs	3	0
	C. Adequate and Accurate Rental Payments	2	0
	D. Total Required: \$3614.35 On Deposit (Form 3.4): \$44,147.27	(5)	*
4.5	Deputy Registrar Contract		
	A. Filled Out Completely and Properly	2	0
	B. Signed and Properly Notarized	3	0
NOTE: Scor	OPERATIONAL EVALUATION POINTS (Max. 40 Points) e indicated "*" may lead to disqualification OR contract contingency. Score "0" may lead to contract	40	ncy.
Comments	3:		
			2
Evalu	ators' signatures Printed names	<u>Date</u>	
(1)	last. Zullion Miles J. Trillist	02.2	7.24
(2)			

PAYROLL COMPARISON - 2024

Proposer Name: William Predovich

Evaluator Printed Name: Miles Trillist

	Loc. 1	Loc. 2	Loc. 3	umber(s) Loc. 4	Loc. 5	Loc.
Highest Rate	119/4					
Lowest Rate	11/Vh					
Number of Hours Recommended	348			****************		(C.136C.1461)
Number of Hours Proposed	450	*************	*****************	************		
Total Monthly Wages	\$25,360			******************		(-1112-1361))

PERSONAL EVALUATION (2024)

William Predovich 18-J / 24038 Cuyahoga County, Parma BMV Site

١		
	Evaluation Team Number:	
	Location(s) Proposed: (#1)	
	Proposed as 2 nd Location	
-	Verify Proposer's Full Name: (#2) William E. Pred	duth
	Proposer's County of Residence (NPC Operation): (#4)	61/
	<u>Verify</u> Proposer's Driver's License Number: (#6)	
	Proposing as Minority: (#9) Yes No	
	Proposing as: (#10) Individual X Clerk of Courts Co	. Auditor Nonprofit Corp
	SCORING SUMMAR	✓ May White example is a second
	SCONING SUMIMAR	的作品的自然的收益。[图4:17] [44]
ı	FORM 3.0, PERSONAL CHECKLIST	(Max. 16 Points):
I	PERSONAL EVALUATION, Page 2	(Max. 55 Points): 55
ı	BUSINESS AND EMPLOYMENT EXPERIENCE, Page 3	(Max. 100 Points):
l	PERSONAL EVALUATION, Page 5	(Max. 28 Points):
ı	PERSONAL EVALUATION, Page 6	(Max. 17 Points):
I	PERSONAL EVALUATION, Page 7	(Max. 27 Points):
	PERSONAL EVALUATION, Page 8	(Max. 15 Points):
	TOTAL BOILTO	0 - 0
Į	TOTAL POINTS	(Max. 258 Points):
I	Comments:	
Ì		
	Evaluators' Signatures Evaluators' P	rinted Names Date
	(1) Miles J. Filliot Miles J.	. Brillist 02.27.24
	(1) July Files J.	· Or Allot
	(2)	

1915	PERSONAL EVALUATION	ок	NO
1.	Proposer does not and will not hold a PROHIBITED elective public office other than County Clerk of Courts or County Auditor? (#11 & 12)	(5)	*
2.	Proposer does not hold an overlapping deputy registrar contract? (#13) If contract overlaps, what is the expiration date of the contract?	0	0
3.	Proposer is not a prohibited relative of a current deputy registrar? (#14, 15 & 16)	(5)	*
4.	Proposer is not a prohibited relative of an ODPS employee, or (if a relative) proposer has either been a deputy registrar continuously since January 1, 1992, or the ODPS employee became employed after the proposer was first appointed deputy registrar? (#17)	3	*
5.	Proposer is not a State of Ohio employee or will resign? (#19)	(3)	*
6.	Proposer is not an active insurance agent or is nonprofit? (#20)	(5	*
7.	Proposer states no criminal conviction within the last 10 years? (#21)	9	*
8.	Proposer owes no local, state, or federal delinquent taxes, social security payments, workers' compensation premiums or mandatory contributions? (#22)	9	*
9.	Proposer agrees to maintain acceptable business liability insurance in accordance with Ohio Revised Code section 4503.03(C)? (#23)	(3	*
10.	Proposer can meet bond requirements? (#24 and acceptable proof)	(5)	*
11.	Acceptable educational information OR nonprofit corporation? (#25)	(5)	0
12.	Proposer has computer training or experience? (#26)	(5)	0
NOT	PERSONAL EVALUATION POINTS, Page 2 (Max. 55 Points)		
Com	iments:		
-			

BUSINESS AND EMPLOYMENT EXPERIENCE VERIFICATION Person called: Purified _____at telephone (License Beleau Relationship: Deputy Register Verified experience as: Deputy Registrar Agency Owner (50) _____ Other Business Owner (34) _____ Manager or Supervisor (25) _____ Deputy Registrar Employee (23) _____ Other Employee (20) _____ From (date): ______ To (date): _____ Length: _____ Person called: _____ at telephone () _____ Company: _____ Relationship; _____ Verified experience as: Deputy Registrar Agency Owner (50) _____ Other Business Owner (34) _____ Manager or Supervisor (25) _____ Deputy Registrar Employee (23) _____ Other Employee (20) _____ Hours per week: From (date): ______ To (date): _____ Length: _____ Verified Hours ____ = Factor ___ x Years . x Points = Person called: ______ at telephone () _____ Company: _____ Relationship: Verified experience as: Deputy Registrar Agency Owner (50) ______ Other Business Owner (34) _____ Manager or Supervisor (25) _____ Deputy Registrar Employee (23) ____ Other Employee (20) Hours per week: From (date): _____ To (date): ____ Length: _____ Verified Hours _____ = Factor ____ x Years ___ x Points ___ = ____

BUSINESS AND EMPLOYMENT EXPERIENCE CALCULATION

13. DEPUTY REGISTRAR AGENCY OWNER Experience, Form

ITEM AGENCY/COMPANY	Н	ours		FACTO	RXY	EARS	S X I	POINTS	; =	SCORE	VERIFIED
A. Porma Liconse Bureaux	#	NA	=	1.0	Χ	14	Х	50	=	700	V
B.	#	NA	=	1.0	Х		Х	50	1-1		22
C.	#	NA	=	1.0	Х		Х	50	=		
	-	S	ubt	otal of	13-	A, 13	-B 8	13-C	=		

14. OTHER BUSINESS OWNERSHIP Experience, Form 3.2

ITEM AGENCY/COMPANY	HOU	RS = FAC	TOR X YEA	ARS X F	POINTS	3 =	SCORE	VERIFIED
A.	#	=	X	X	34	=		
B,	#	=	Х	X	34	=		
C.	#	=	Х	Х	34	=		
		Subtota	l of 14-A,	14-B 8	14-C	=		

15. SUPERVISORY / MANAGEMENT (ANY BUSINESS - INCLUDING DR) Experience, Form 3.2

ITEM AGENCY/COMPANY	HOU	RS = FAC	TOR X YEA	ARS X	POINTS	s =	SCORE	VERIFIED
A.	#	=	Х	X	25	=		
В.	#	=	Х	X	25	=		
C.	#	=	Х	X	25	=		
		Subtota	l of 15-A,	15-B 8	15-C	=		

Total DR, Ownership and/or Management #13-15 (Max. 100 Points) =

16. DEPUTY REGISTRAR EMPLOYMENT (NON-MANAGEMENT) Experience, Form 3.2

ITEM AGENCY	HOU	RS = FAC	TOR X YEA	RS X F	POINTS	s =	SCORE	VERIFIED
A.	#	=	Х	Х	23	=		
B _e	#	=	Х	Х	23	=		
C.	#	=	Х	Х	23	=		
D.	#	=	Х	×	23	=		
	Subto	otal of 16	S-A, 16-B,	16-C &	16-D	=		

Total DR Employment Experience #16 (Max. 90 Points) =

17. OTHER EMPLOYMENT Experience, Form 3.2

ITEM A	GENCY/COMPANY	HOU	RS = FAC	TOR X YEA	RS X	POINTS	; =	SCORE	VERIFIED
Α.		#	=	X	Х	20	Œ		
B.		#	=	Х	X	20	=		
C.		#	=	Х	Х	20	=		
D.		#	=	Х	X	20	2=		
	THE VIEW STATES	Subtotal of	Lines 17	'-A, 17-B,	17-C &	17-D	= 1		

Total Other Employment Experience #17 (Max. 80 Points) =

ENTER LARGEST OF TOTALS [13-15 (100 pts.), 16 (90 pts.), or 17 (80 pts.)] =

		PERSONAL EVALUATION	ОК	МО
18.	For	rm 3.3 – Customer Service Experience		
	reg	I proposer provide acceptable list of ideas to improve customer service at a deputy istrar agency or provide an example of something done as part of a job or business mprove services for customers?	3	0
19.	For	m 3.4 – Start-Up Cost Funds On Deposit (not required for Auditors or Clerks of Cou	rts)	
	A. /	Are funds in acceptable financial institution and verified with bank/teller stamp?	Ø	*
	В. /	Are funds in proposer's or proposer's business name or joint with spouse?	Ø	*
20.	Fori	m 3.5 – Political Contributions Report (not required for Auditors or Clerks of Courts)		
		proposer mark "NO" for every category, every year? r Nonprofit Corporations, evaluate both Corporation's and CEO's Form 3.5)	6	*
21.	For	m 3.6 – Personnel Policy Summary		
	Do	es proposer agree to provide/maintain a written personnel policy covering the follow	ving:	
	Α.	Hiring employees with deputy registrar agency experience?		
	B.	Equal Employment Opportunity?		
	C.	Employee training by the deputy registrar?		
	D.	Participation in BMV provided training?		
	E.	Evaluation of employee performance?		
	F.	Grounds for discipline or dismissal/termination (list) which shall include drug and alcohol use?	$\dot{\wedge}$	
	G.	Progressive disciplinary steps?	111	0
	Н.	Dress code with list of acceptable attire?		
	Ī.	Dress code with list of unacceptable attire?		
	J.	A policy for maintaining the professional appearance of all staff at all times?		
	K.	Fringe benefits (beyond those required by law or contract)?		
	-			

NOTE: Score indicated "*" may lead to disqualification OR contract contingency. Score "0" may lead to contract contingency.

Comments:				
-				

	PERSONAL EVALUATION	ок	ИО
22.	Form 3.7 – Security Plan Summary - Did proposer agree to provide:		
	A. An electronic alarm system? (Mandatory)		
	B. Alarm system monitored 24 hours, off-site? (Mandatory)		
	C. Alarm system reports off-site if wires cut or tampered with? (Mandatory)	ļ	
	D. Adequate alarm monitored panic/hold-up buttons? (Mandatory)		
	E. Motion detectors connected to alarm system? (Mandatory)		
	F. Alarm monitored contacts on all exterior doors? (Mandatory)		
	G. Alarm monitored contacts on all exterior windows? (Mandatory)		
	H. Video recording camera surveillance system? (Mandatory)		
	Safe or secured locking cabinet? (Mandatory)	43	*
	 J. Secured storage room with alarm monitored contacts on door(s) and window(s), if applicable? (Mandatory) 	(1)	
	 K. Cross cut shredder to be made available to destroy customer copy records? (Mandatory) 		
	L. All doors and all windows will be securely locked when license agency is closed? (Mandatory)		
	M. Smoke, fire, and carbon monoxide detection devices (Mandatory)?		
	N. Interior/Exterior motion activated security lights? (Suggested) – Check OK or NO	OK	NO
23.	Form 3.8 – Facility Maintenance Plan Summary - Did proposer agree to provide:		
	A. Indoor/Outdoor maintenance and cleaning?	0	0
	B. Prompt snow and ice removal?	0	0
	C. Carpet and/or floor cleaning (if appropriate)?	0	0
	D. Repainting?	0	0
NOT	PERSONAL EVALUATION POINTS, Page 6 (Max. 17 Points) E: Score indicated "*" may lead to disqualification OR contract contingency. Score "0" may lead to contract cont	17 ingency	<u> </u>
Com	ments:		

		PERSONAL EVALUATION	ок	NO
24.	For	m 3.9 – Involved and Invested in Your Business		
	1.	How do you plan to manage, be responsible, and be accountable for this business at all times?	1	0
	2.	How will you ensure that all laws, rules, guidelines and procedures are followed, at all times, specifically with regard to issuing and renewing driver licenses, identification cards, and vehicle registrations?	0	0
	3.	What measures will you put in place to detect, deter, and prevent fraud?	(1)	0
	4.	The Ohio Bureau of Motor Vehicles routinely issues new and/or revised policy and procedural changes through email broadcasts to the deputy registrars. How will you ensure that policies and procedures are communicated to the staff and followed on a daily basis?	(1)	0
	5.	How will you demonstrate good leadership to your employees?	(1)	0
	6.	How will you maintain a high level of professionalism each day in this business?	0	0
	7.	How do you intend to recruit and retain high quality employees?	4	0
	8.	How will you provide a safe, clean, and friendly place to do business?	Q	0
	9.	How would you deal with an irate customer?	a	0
	10.	What training or advice do you, or will you, give to your employees for dealing with irate customers?	0	0
	11.	How will you meet the expectations of the Ohio Bureau of Motor Vehicles?	0	0
e s	12.	Why should the Ohio Bureau of Motor Vehicles consider you for a deputy registrar license agency contract?	0	0
25.	For	m 3.10(A) (B) or (C) – Affidavit of Individual, Auditor/Clerk of Courts or Nonprofit Co	rpora	tion
9.		Did proposer submit proper affidavit without alteration and does it appear to be complete, accurate, and truthful?	(3)	*
		Is it the affidavit duly signed and notarized?	0	*
26.	Lo	cal Law Enforcement Report / Articles of Incorporation (AOI)		
	Α.	No disqualifying convictions for individual / AOI for nonprofit corporation?	3)	*
	B.	No convictions (except minor traffic) / AOI for nonprofit corporation?	Ø	0
27.		I / FBI Criminal Background (WebCheck) Report / AOI for Nonprofit Corporation	A	*

PERSONAL EVALUATION POINTS, Page 7 (Max. 27 Points)



	PERSONAL EVALUATION	ок	NO
28.	Credit Report (issued in 2024) / Certificate of Good Standing for Nonprofit Corporation *Credit Reports are not required for County Auditors and County Clerks of Courts	1	
	A. Credit report submitted contains credit score?	0	0
	B. No tax liens (state or federal)?	2	0
	C. No judgments for the past 36 months?*	Q	0
	D. *No bankruptcy filed or trusteeship imposed for the past 36 months?	0	0
	E. *No other negative items (charge-offs, collections, etc.) for the past 36 months?	a	0
	F. *No negative items (pattern of delinquencies, etc.) for the past 60 months?	6	0
	* Exclude minor medical judgments and disputed items with good cause explanation.		
29.	The overall quality of this proposal is deemed to be of satisfactory or higher overall quality? (Note any deficiencies in comments area below or on page 1)	0	0
		1	

PERSONAL EVALUATION POINTS, Page 8 (Max. 15 Points)



NOTE: Score indicated "*" may lead to disqualification OR contract contingency. Score "0" may lead to contract contingency.

3.0 PERSONAL CHECKLIST

Proposer's Full Legal Name William E. Predovich

Proposer Number (BMV use only)

<u>INSTRUCTIONS:</u> You must submit one original of this form and all documents listed on this form as appropriate based on your status as a proposer (individual, county auditor, clerk of courts or nonprofit corporation). Even if you are submitting more than one proposal, only one original of these forms are required. Please submit via email in accordance with the RFP instructions.

INDIVIDUAL	√	BMV	COUNTY AUDITOR OR CLERK OF COURTS	√	вму	NONPROFIT CORPORATION	√	вму
Form 3.0 Personal Checklist (this form)	✓		Form 3.0 Personal Checklist (this form)			Form 3.0 Personal Checklist (this form)		
Form 3.1 Personal Questionnaire	✓		Form 3.1 Personal Questionnaire			Form 3.1 Personal Questionnaire		
Form 3.2 Business and Employment Experience	✓		Forms 3.2 Business and Employment Experience			Forms 3.2 Business and Employment Experience		
Form 3.3 Customer Service Experience	✓		Form 3.3 Customer Service Experience			Form 3.3 Customer Service Experience		
Form 3.4 Start-Up Cost Funds on Deposit	✓		N/A	x	1	Form 3.4 Start-Up Cost Funds on Deposit		
Form 3.5 Political Contributions Report	✓		N/A	x	1	Form 3.5 Political Contributions Report Nonprofit Corporation		
N/A	X	1	N/A	x	1	Form 3.5 Political Contributions Report Chief Executive Officer		
Form 3.6 Comprehensive Personnel Policy Agreement	✓		Form 3.6 Comprehensive Personnel Policy Agreement			Form 3.6 Comprehensive Personnel Policy Agreement		
Form 3.7 Security Plan Agreement	✓		Form 3.7 Security Plan Agreement			Form 3.7 Security Plan Agreement		
Form 3.8 Facility Maintenance Plan Agreement	✓		Form 3.8 Facility Maintenance Plan Agreement			Form 3.8 Facility Maintenance Plan Agreement		
Form 3.9 Involved and Invested in Your Business	√		Form 3.9 Involved and Invested in Your Business			Form 3.9 Involved and Invested in Your Business		
Form 3.10(A) Affidavit of Individual	✓		Form 3.10(B) Affidavit of Auditor or Clerk of Courts			Form 3.10(C) Affidavit of Nonprofit Corporation		
2024 Credit Report	✓		N/A	X	1	2024 Certificate of Good Standing		
2024 Local Law Enforcement Report	✓		2024 Local Law Enforcement Report			Articles of Incorporation		
2024 WebCheck Receipt	✓		2024 WebCheck Receipt			N/A	X	1
Pre-approval Statement for \$25,000 Bond	✓		Current Bond with BMV added as Additional Insured			Pre-approval Statement for \$25,000 Bond		
INDIVIDUAL			COUNTY AUDITOR OR CLERK OF COURTS			NONPROFIT CORPORATION		

3.1 PERSONAL QUESTIONNAIRE

1.	List all location numbers for which the applicant intends to submit a proposal (limit six locations). Check the box underneath if proposing the location as a second site in addition to a current agency:
	18-J
2.	Full legal name of proposer William E. Predovich
3.	Proposer's street addres
	City Avon State Ohio Zip code 44011 Lorain
4.	County of residence (nonprofit corporation county of operation)
5.	Daytime telephone
6.	Proposer's driver's
7.	Spouse's name (nonprofit corporation N/A) Stephanie Predovich
	Spouse's home street address (nonprofit corporation N/A)
	City Avon State Ohio Zip code 44011
Q	Are you proposing as the owner of a minority business enterprise (MBE)? No Yes
10	Proposer is (check one and follow instructions):
	An individual person . These forms are designed to be self-explanatory for Proposers proposing as individual persons. Answer all questions as they apply to you personally. If a question does not apply to you, enter "N/A" or "Not applicable;
	The Clerk of Courts of County;
	The County Auditor of County. Answer all questions as they apply to you and your position as Clerk of Courts or County Auditor. If a question does not apply to you or your position, enter "N/A" or "Not applicable;
	A nonprofit corporation (NPC) . An officer or an authorized agent should answer all questions and sign all documents on behalf of the NPC. The answers must refer to the NPC itself and not to the individual officers, agents, or employees of the NPC, unless otherwise specified. Many questions are not applicable to nonprofit corporations. To assist your responses, we have marked those questions "NPC N/A" meaning we believe the marked question is not applicable to most nonprofit corporations. Please answer all other questions unless clearly inapplicable.

Form 3.1, Personal Questionnaire, Page 1 of 6 (2024)

11. A.	Are you currently serving in elective public office Auditor, either by election or appointment (includes p	-			•
			Yes	_ No_	✓
B.	If YES, in what elective office are you serving?				
C.	If YES, date that you plan to leave this office?				
12. A.	Are you currently running for any elective public offic (including precinct committee person)? (NPC N/A)	ce.	Yes	_ No_	✓
B.	If YES, what office?				
13. A.	Are you currently a deputy registrar?		Yes _ 🗸	_ No_	
B.	If YES, on what date does your contract expire? June	29, 202	4		
C.	If YES, have you served as a deputy registrar continuous since January 1, 1992?	ously	No _✓	_ Yes_	
14. A.	Is your spouse currently a deputy registrar? (NPC N/A	L)	Yes	_ No_	✓
B.	If YES, on what date does your spouse's contract expiration	re?			
daugh	ter, father-in-law, mother-in-law, brother-in-law, sister-	in-law, s	on-in-law, or da	ughter-in-l	aw:
15. A.	Does any member of your extended family currentl N/A)	y hold a	deputy registra	r contract	? (NPC
	1,12)		Yes	No_	✓
В.	If YES, list their name, relationship to you, whether their contract expires here:	r you sha	are the same ho	usehold, a	nd date
N	ame Relationship	Same	Household	Contract 1	Expires
		Yes	No		
_		Yes	No		
_			No		
_		Yes	No -		
16. A.	To the best of your knowledge, will any member of your submit a proposal in response to this RFP? (NPC N/A)		ded family		
			Yes	_ No_	✓

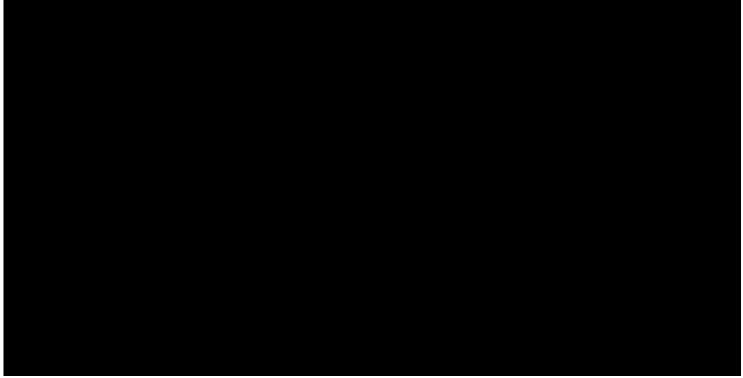
Form 3.1, Personal Questionnaire, Page 2 of 6 (2024)

	B. If YES, list their name, relationship to you, and whether you	ı share the same h	ousehold:
	Name Relationship	S	ame Household
		Ye	s No
			s No
			s No
-		Ye	s No
17.	A. Is any member of your extended family employed by any su Public Safety? (NPC N/A)		
		Yes	No
	B. If YES, list their name, relationship to you, and the date the	y became so empl	oyed:
	Name Relationshi	ip E	mployment Date
,			
18.	A. Have you completed the Political Contributions Report, For	m 3.5?	
	(NPC must submit one for NPC itself and one for its C.E.O.		Yes ✓
	B. If "NO," are you applying as a Clerk of Courts or County A	uditor? No	Yes
19.	A. Are you an employee of the State of Ohio? (NPC N/A)	Yes	
	B. If "YES," will you resign, if appointed?	No	Yes
20	Are you an insurance company agent, writing automobile insura	ance?	
	(NPC N/A)	Yes	No ✓
21	Has Proposer (including NPC and proposed office manager) be		
	of a crime punishable by death or imprisonment in excess		_
	involving dishonesty or false statement?	37	
		Y es	No
	As of the date of this certification does Proposer owe	_	
	compensation contributions, social security payments, or worker the State of Ohio or any political subdivision thereof, or to the f		
	or locality within the United States?	ederar governmen	i, or any other state
		Voc	No.

23	Is Proposer willing and able, if appointed, policy of business liability property damage hold the Department of Public Safety, the Dand the Registrar of Motor Vehicles harmle	e, and theft insurance sa irector of Public Safety, ess upon claims for dam	ntisfactory the Bureau	to the larger	Regisotor V	trar and ehicles,
	Revised Code 4503.03(C)? (County Auditor/	Clerk of Courts N/A)	No		Yes_	✓
24	Is Proposer bondable as outlined in Ohio Adr 4501:1-6-01(B)?	ministrative Code	No		Yes_	✓
25	Please provide the following information reprovide educational information for the indiv			_		-
	High school diploma?		No		Yes_	✓
	High school name Elyria High School					
	City Elyria State			Zip_	440)35
	College name Lorain County Community C					
	City Elyria State			Zip	440)35
	Communication Major	Degree awarded As	ssociates	Degree		
	College name Cleveland State University					
	City Cleveland State	Ohio		Zip_	441	115
	Communications Major	Degree awarded	achelor De	egree		
26	Computer experience. Does Proposer have computers? (Incumbent deputy registrars in nonprofit corporations, this question should the nonprofit corporation's activities.)	nay take credit for ope	erating BM	IV con operat	nputer ed or	rs. For used in

Form 3.1, Personal Questionnaire, Page 4 of 6 (2024)

If "YES" please explain all computer experience in detail.
I am a deputy Registrar in Parma and Elyria, therefore I have extensive computer ex
software and hardware. I use different computer software applications to run the bussing
bureau including excel, google, and ios spreadseets. I also use word documents and of
my License Bureaus. We use google chromebooks, and fax machines to assist in the
I use multiple different email accounts, for bussiness and personal. I use different online
for business.
27. Please provide the requested information for three persons we can contact by telephone during daytime business hours and who will serve as a character reference for you. Do not list relatives,
political contacts, or employees of the Department of Public Safety (including BMV). If we are
unable to contact at least one person or that person is unable to serve as a character reference, you
may be evaluated unfavorably. Nonprofit corporations should list references who are familiar with
the nonprofit corporation's activities.
the holiptotic corporation's activities.



Form 3.1, Personal Questionnaire, Page 5 of 6 (2024)

28. Employment, management, supervisory, and business experience. Each Proposer's experience is one of the most important factors to be considered in the award of deputy registrar contracts. For the purposes of this RFP, experience gained prior to the year 1990 will not be evaluated or considered. Please provide a professional resume, in chronological order (no earlier than 1990), the positions you have held. If the position you held in 1990 was one you started before 1990, you may list that position and the date you actually started on your submitted resume. If you did not hold any position in 1990, please begin with the first position you held after 1990. If applying as a NPC, please provide a description of the fundraising, program, and charitable functions of the nonprofit corporation.

FORM 3.2(A) BUSINESS OWNERSHIP EXPERIENCE FORM 3.2(B) MANAGEMENT AND/OR SUPERVISORY EXPERIENCE FORM 3.2(C) EMPLOYEE EXPERIENCE

Instructions

It is important that you supply complete and accurate information about all relevant business ownership, management, supervisory, and employment experience so that the BMV will be able to verify that experience from independent sources. Generally, proposers receive the most consideration for service as a deputy registrar, second most consideration for service as a business owner, third most consideration for service as a manager or supervisor, fourth most consideration as a deputy registrar employee without management experience, and least consideration for other employment experience without any supervisory or management experience. Be sure to include as much detailed experience possible within the submitted professional resume.

Nonprofit corporations must report only the businesses and activities conducted by the nonprofit corporation itself on Form 3.2(A) Business Ownership Experience. If the nonprofit corporation has operated a deputy registrar agency, that information should be entered and submitted on one Form 3.2(A) Business Ownership Experience. Any other business activities (fundraising, charitable activities, etc.) should also be entered and submitted on a separate 3.2(A) Business Ownership Experience. Use a separate Form 3.2 for each separate business activity performed by the NPC and a separate Form 3.2(A) for each separate business activity performed by the NPC.

<u>Form 3.2(A) Business Ownership Experience</u>. Deputy registrars, nonprofit corporations, county auditors, clerks of courts, and individuals should use this form to report on businesses actually owned and operated by them.

<u>Form 3.2(B) Management and/or Supervisory Experience</u>. Individuals, county auditors, and clerks of courts should use this form to report management and supervisory experience performed by them. Service as a county auditor or clerk of court qualifies as management and supervisory experience.

<u>Form 3.2(C) Employee Experience</u>. Individuals, county auditors, and clerks of courts should use this form to report all other employment that did not include management or supervisory authority.

Instructions. Please fill out one of these forms 3.2(A) for each business you have owned. Do not use this form 3.2(A) for management, supervisory, or employee experience. If you have owned more than one business, submit a separate for 3.2(A) for each business owned. *Please make additional copies of this form as necessary*.

Proposer's name William E. Predovich Con	mpany name Elyria License Bureau
	City Elyria
	ephone (440)365-0301
Type of business (deputy registrar, retail grocery, etc.) Deput	ty Registrar
Company's products and/or services Run Everyday Bureau	of Motor Vehicle operations
BUSINESS OWNER - Form of ownership (sole proprietor, p	partner, etc.): Sole Proprietor
1. Federal Tax ID Number:	
2. Percentage of business you owned:	Hours worked weekly20
3. Dates you operated this business: From: month 06	year 2020 To: month 06 year 2025
4. Is/was this business profitable?	No Yes _ ✓
5. Is/was this business your primary source of income and	d support? No Yes _ ✓
6. Do/did you directly hire, evaluate, train, and discipline	,
7. Do/did you directly manage employees on a daily basis	
If you answered yes to question number 6, how many e	employees do/did you manage?12
8. Have you ever developed a comprehensive business pla	/
List at least one person, not a relative of yours, who can verileast one person to verify this experience, you will not rece registrar or deputy registrar employee, you may list BMV employee.	eive any credit for it. (If you are a deputy
Name City State	Zip Daytime Phone

Instructions. Please fill out one of these forms 3.2(A) for each business you have owned. Do not use this form 3.2(A) for management, supervisory, or employee experience. If you have owned more than one business, submit a separate for 3.2(A) for each business owned. *Please make additional copies of this form as necessary*.

Proposer's name	Villiam E. Predov		Company nam	Parma Lie	cense Bureau
Company address	12000 Snow Rd	Suite 12	City	Parma	
State Ohio	Zip	44130			885-0422
Type of business (leputy registrar, re	etail grocery, etc.)	Deputy Registra	ar	
Company's produc	ts and/or services	Run Everyday B	Bureau of Motor V	ehicle opera	ations
BUSINESS OWN	ER - Form of own	ership (sole propi	rietor, partner, etc.)	Sole Propr	rietor
1. Federal Tax					
2. Percentage of	of business you ow	vned:	% Ho	urs worked w	veekly20
3. Dates you of	perated this busine	ess: From: month	06 year 2010	To: month	06 year 202
4. Is/was this b	usiness profitable	?		No	Yes_
5. Is/was this b	usiness your prima	ary source of inco	ome and support?	No	Yes_
6. Do/did you	lirectly hire, evalu	ate, train, and dis	scipline employees	? No	Yes_
7. Do/did you	directly manage en	nployees on a dai	ly basis?	No	Yes 🗸
If you answe	ered yes to questio	on number 6, how	many employees	do/did you m	nanage?20
8. Have you ev	er developed a cor	mprehensive busi	ness plan?	No	Yes_
List at least one pe least one person to registrar or deputy	erson, not a relative verify this exper	re of yours, who orience, you will r	can verify this exp	edit for it. (If you are a deput
Name	City		State	Zip	Daytime Phone

Instructions. Please fill out one of these forms 3.2(A) for each business you have owned. Do not use this form 3.2(A) for management, supervisory, or employee experience. If you have owned more than one business, submit a separate for 3.2(A) for each business owned. Please make additional copies of this form as necessary. ____ Company name Maple Heights License Bureau Proposer's name ____ William E. Predovich City Maple Heights Company address 5410 Norhfield Rd. Telephone (440) 669-3221 44137 Type of business (deputy registrar, retail grocery, etc.) Deputy Registrar Company's products and/or services Run Everyday Bureau of Motor Vehicle operations BUSINESS OWNER - Form of ownership (sole proprietor, partner, etc.): Sole Proprietor Federal Tax ID Number: 100 % Hours worked weekly Percentage of business you owned: 06 year 2004 To: month 06 year 2010 3. Dates you operated this business: From: month Yes 4. Is/was this business profitable? No _____ Yes __ 5. Is/was this business your primary source of income and support? 6. Do/did you directly hire, evaluate, train, and discipline employees? No _____ Yes No 7. Do/did you directly manage employees on a daily basis? If you answered yes to question number 6, how many employees do/did you manage? Yes 8. Have you ever developed a comprehensive business plan? No List at least one person, not a relative of yours, who can verify this experience. If we cannot contact at least one person to verify this experience, you will not receive any credit for it. (If you are a deputy registrar or deputy registrar employee, you may list BMV employees to verify that experience.) State Zip **Daytime Phone** City Name

Instructions. Please fill out one of these forms 3.2(A) for each business you have owned. Do not use this form 3.2(A) for management, supervisory, or employee experience. If you have owned more than one business, submit a separate for 3.2(A) for each business owned. Please make additional copies of this form as necessary.

Proposer's name

William E. Predovich

Company name

Chardon License Bureau

Company address

Chardon

City

Chardon

Chardon

Chardon

Type of business (deputy registrar, retail grocery, etc.)

Telephone (440

Deputy Registrar

Company's products and/or services Run Everyday Bureau of Motor Ve	hicle operations	6	
BUSINESS OWNER - Form of ownership (sole proprietor, partner, etc.):	Sole Proprietor		
1. Federal Tax ID Number:			
2. Percentage of business you owned: 100 % Hour	s worked weekly	4	0
3. Dates you operated this business: From: month year2004	Γo: month 06	_ year	2004
4. Is/was this business profitable?	No	Yes_	V
5. Is/was this business your primary source of income and support?	No	Yes_	V
6. Do/did you directly hire, evaluate, train, and discipline employees?	No	Yes_	V
7. Do/did you directly manage employees on a daily basis?	No	Yes_	V
If you answered yes to question number 6, how many employees do	/did you manage	?	7
8. Have you ever developed a comprehensive business plan?	No	Yes_	~

List at least one person, not a relative of yours, who can verify this experience. If we cannot contact at least one person to verify this experience, you will not receive any credit for it. (If you are a deputy registrar or deputy registrar employee, you may list BMV employees to verify that experience.)

Name	City	State	Zip	Daytime Phone

3.2(B) MANAGEMENT AND/OR SUPERVISORY EXPERIENCE

Instructions. Please fill out one of these forms 3.2(B) for each separate management or supervisory job you have held. Do not use this form 3.2(B) for business ownership or regular employee positions. Use a separate form 3.2(B) for each management or supervisory position that you have held. *Please make additional copies of this form as necessary*.

Company address 1970 West Broad Street City Columbus State Ohio Zip 43223 Telephone (614) 752-2085 Type of business (deputy registrar, retail grocery, etc.) Field Representative for the Bureau of Motor Vehicles Management/supervisory duties Assist Deputy Registrars with the operation of Bureau of Motor Vehicle agencies. MANAGER OR SUPERVISOR - Job title: Field Representative 1. Title of position Field Representative Phours worked weekly? 40 2. Dates this position was held: From: month 03 year 2003 To: month 01 year 2004 3. Do/did you directly hire, evaluate, train, and discipline employees? No ✓ Yes 4. Do/did you directly manage/supervise employees on a daily basis? No ✓ Yes If you answered yes to question number 4, how many employees do/did you manage? 5. Have you ever developed a comprehensive business plan? No Yes ✓ List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput registrar or deputy registrar employee, you may list BMV employees to verify that experience.)	Proposer's name William E. Pro	Company name	e State of Ohio	, Public Safet	
Type of business (deputy registrar, retail grocery, etc.) Field Representative for the Bureau of Motor Vehicles Management/supervisory duties	Company address 1970 West E	3road Street	City C	Columbus	
Management/supervisory duties Assist Deputy Registrars with the operation of Bureau of Motor Vehicle agencies. MANAGER OR SUPERVISOR - Job title: Field Representative 1. Title of position Field Representative Hours worked weekly? 40 2. Dates this position was held: From: month 03 year 2003 To: month 01 year 2004 3. Do/did you directly hire, evaluate, train, and discipline employees? No ✓ Yes 4. Do/did you directly manage/supervise employees on a daily basis? No ✓ Yes If you answered yes to question number 4, how many employees do/did you manage? 5. Have you ever developed a comprehensive business plan? No Yes ✓ List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput	StateOhio	Zip43223			
Management/supervisory duties Assist Deputy Registrars with the operation of Bureau of Motor Vehicle agencies. MANAGER OR SUPERVISOR - Job title: Field Representative 1. Title of position Field Representative Hours worked weekly? 40 2. Dates this position was held: From: month 03 year 2003 To: month 01 year 2004 3. Do/did you directly hire, evaluate, train, and discipline employees? No ✓ Yes 4. Do/did you directly manage/supervise employees on a daily basis? No ✓ Yes If you answered yes to question number 4, how many employees do/did you manage? 5. Have you ever developed a comprehensive business plan? No Yes ✓ List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput	Type of business (deputy registr	ar, retail grocery, etc.	Field Representa	ative for the Bu	reau of Motor
Vehicle agencies. MANAGER OR SUPERVISOR - Job title: Field Representative Hours worked weekly? 40 2. Dates this position was held: From: month	Vehicles				
MANAGER OR SUPERVISOR - Job title: Field Representative 1. Title of position Field Representative 1. Title of position Field Representative 2. Dates this position was held: From: month 03 year 2003 To: month 01 year 2004 3. Do/did you directly hire, evaluate, train, and discipline employees? No ✓ Yes 4. Do/did you directly manage/supervise employees on a daily basis? No ✓ Yes If you answered yes to question number 4, how many employees do/did you manage? 5. Have you ever developed a comprehensive business plan? No Yes ✓ List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput	Management/supervisory duties	Assist Deputy Rec	jistrars with the op	peration of Bure	eau of Motor
1. Title of position Field Representative Hours worked weekly? 40 2. Dates this position was held: From: month 03 year 2003 To: month 01 year 2004 3. Do/did you directly hire, evaluate, train, and discipline employees? No ✓ Yes 4. Do/did you directly manage/supervise employees on a daily basis? No ✓ Yes If you answered yes to question number 4, how many employees do/did you manage? 5. Have you ever developed a comprehensive business plan? No Yes ✓ List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput	Vehicle agencies.				
2. Dates this position was held: From: month03year2003To: month01year2004 3. Do/did you directly hire, evaluate, train, and discipline employees? No✓Yes4. Do/did you directly manage/supervise employees on a daily basis? No✓Yes If you answered yes to question number 4, how many employees do/did you manage? 5. Have you ever developed a comprehensive business plan? NoYes✓ List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput	MANAGER OR SUPERVISOR	R - Job title: Field Rep	presentative		
3. Do/did you directly hire, evaluate, train, and discipline employees? No Yes 4. Do/did you directly manage/supervise employees on a daily basis? No Yes If you answered yes to question number 4, how many employees do/did you manage? 5. Have you ever developed a comprehensive business plan? No Yes ✓ List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput	1. Title of position Field Re	epresentative	Н	ours worked wee	ekly?40
4. Do/did you directly manage/supervise employees on a daily basis? No Yes If you answered yes to question number 4, how many employees do/did you manage? 5. Have you ever developed a comprehensive business plan? No Yes ✓ List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput					
If you answered yes to question number 4, how many employees do/did you manage?	3. Do/did you directly hire, of	evaluate, train, and dis	scipline employees?	No✓	Yes
5. Have you ever developed a comprehensive business plan? No Yes \int List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput	4. Do/did you directly mana	ge/supervise employe	es on a daily basis?	No	Yes
List at least one person, not a relative of yours, who can verify this experience. If we cannot contact least one person to verify this experience, you will not receive any credit for it. (If you are a deput	If you answered yes to qu	nestion number 4, how	many employees d	lo/did you manaş	ge?
least one person to verify this experience, you will not receive any credit for it. (If you are a deput	5. Have you ever developed	a comprehensive busi	ness plan?	No	Yes
	least one person to verify this	experience, you will i	not receive any cree	dit for it. (If yo	ou are a deputy
Name City State Zip Daytime Phone	Name C	ity	State	Zip Dayt	time Phone

3.3 CUSTOMER SERVICE EXPERIENCE

Instructions. Please give us a list of ideas you have to improve customer service at your deputy registrar agency. You will only receive full credit if you demonstrate sufficient customer service awareness.

A. This is a list of ideas I have to improve customer service at my deputy registrar agency if I am

awarded a contract (Please be specific) and/or this is an example of something I have done as part of my job or business to improve services for my customers (Please be specific):

Through my 32 years of dealing with customers I have learned there is more to customer service then direct contact. All employee actions have some effect on customer service. I recognize that quality customer service is a function of multiple variables. As a Deputy Registrar I have and will continue to do everything possible to ensure my employees have all of the necessary tools, information and training to deliver quick and accurate service to the general public. Creating an environment that promotes teamwork requires committed

leadership in which I continue to provide. As a full time working Deputy Registrar I am able to lead by example and create an environment that promotes continuous learning, business development and a high level of customer service. My employees work in an workplace that strives on communication between myself and my employees that promotes an open and honest communication between us therefore my employees continue those open lines of

communication while working directly with the customers.

Form 3.3, Customer Service Experience (2024)

3.5 POLITICAL CONTRIBUTIONS REPORT

Instructions

<u>Instructions</u> You must report on the following page whether you and your immediate family together gave more than \$100.00 to any political party or to certain individual candidates during any one of the last three calendar years and so far this year.

"Immediate family" means you, a spouse residing with you, and any dependent children. You must add together all contributions you, your spouse, and your dependent children made to each separate party or each separate candidate during each calendar year.

"Political party" means each separate political party and includes any political action committee (PAC) and any "continuing association" which are connected to that political party. "Political party" includes all levels of that party, federal, state, county, and local.

"Candidate" includes both the candidate and any of that candidate's campaign committees. You must report only for candidates for the following offices: Ohio governor, attorney general, secretary of state, treasurer of state, auditor of state, state senator or state representative. You are not required to report any contributions to federal, county, local, or judicial candidates.

"More than \$100.00" means any amount exceeding \$100.00, starting with \$100.01. A contribution of exactly \$100.00 or less is acceptable. Contributions include the value of any "in-kind" contributions.

<u>County Auditors and Clerks of Court are exempt</u> from this requirement and need not file this Report of Political Contributions.

Nonprofit Corporations must submit one report for the nonprofit corporation itself and one report for the chief executive officer (C.E.O.) who has, or will have, primary responsibility for the nonprofit corporation's operation of the deputy registrar agency. There is only one copy of this report in this package. Nonprofit corporations must make a second copy and submit one copy for the nonprofit corporation itself and one for the C.E.O. who will be responsible for the operation of the deputy registrar agency.

Name:	William E. Predovich			
	officer of nonprofit corporation):			

(A nonprofit corporation must submit two separate reports: one for the nonprofit corporation itself, and one for its chief executive officer)

Did you and your immediate family together give more than \$100.00 to any of the following during any one of the years listed? You must place a check mark "\sqrt{"}" in the appropriate box, "yes" or "no" for each category and year separately.

RECIPIENT	JAN 1 - DEC 31 2021		JAN 1 - DEC 31 2022		JAN 1 - DEC 31 2023		2024 To Date	
	Yes	No	Yes	No	Yes	No	Yes	No
Democratic Party including PACs and Associations		✓		✓		✓		✓
Republican Party including PACs and Associations		✓		✓		✓		✓
Any other Party including PACs and Associations		✓		✓		✓		✓
Governor, Candidate and Committee		✓		✓		✓		✓
Attorney General, Candidate and Committee		✓		✓		✓		✓
Secretary of State, Candidate and Committee		✓		✓		✓		✓
Treasurer of State, Candidate and Committee		✓		✓		✓		✓
Auditor of State, Candidate and Committee		✓		✓		✓		✓
State Senator, Candidate and Committee		✓		✓		✓		✓
State Representative, Candidate and Committee		✓		✓		✓		√

Form 3.5, Political Contributions Report (2024)

3.6 PERSONNEL POLICY

A comprehensive personnel policy must be readily available and presented upon request. Items needing covered within the agency's comprehensive personnel policy are listed below.

Do you agree to provide a comprehensive personnel policy, if requested, that covers the listed items?

		\checkmark
No	Yes_	

COMPREHENSIVE PERSONNEL POLICY MUST INCLUDE PROVISIONS FOR:

HIRING EMPLOYEES WITH DEPUTY REGISTRAR AGENCY EXPERIENCE				
EQUAL EMPLOYMENT OPPORTUNITY				
EMPLOYEE TRAINING BY THE DEPUTY REGISTRAR				
PARTICIPATION IN BMV PROVIDED TRAINING				
DOCUMENTED PERIODIC EMPLOYEE PERFORMANCE EVALUATIONS				
(ANNUAL AT A MINIMUM)				
LIST OF GROUNDS FOR DISCIPLINE OR DISMISSAL				
PROGRESSIVE DISCIPLINARY ACTION				
DRESS CODE WITH LISTS OF ACCEPTABLE AND UNACCEPTABLE ATTIRE				
POLICY FOR MAINTAINING PROFESSIONAL APPEARANCE				
FRINGE BENEFITS				

3.7 SECURITY PLAN SUMMARY

If you are awarded a contract, you will be required to adopt a security plan to assure that agency employees, patrons, other citizens, equipment, and consigned inventory will be protected from harm (your plan should detail how you intend to address the items listed below).

If you are awarded a contract, do you agree to provide all of the following?

INTERIOR/EXTERIOR MOTION ACTIVATED SECURITY LIGHTS

Yes ✓ No

ELECTRONIC ALARM SYSTEM			
ALARM SYSTEM MONITORED 24 HOURS, OFF-SITE			
ALARM SYSTEM REPORTS OFF-SITE IF WIRES ARE CUT OR TAMPERED			
ADEQUATE ALARM MONITORED PANIC/HOLD BUTTONS			
MOTION DETECTORS CONNECTED TO ALARM SYSTEM			
ALARM MONITORED DOOR CONTACT ON ALL EXTERIOR DOORS			
ALARM MONITORED CONTACTS ON ALL EXTERIOR WINDOWS			
VIDEO RECORDING CAMERA SURVEILLANCE SYSTEM			
A SAFE OR SECURE LOCKING CABINET			
A SECURED STORAGE ROOM WITH ALARM MONITORED CONTACTS ON DOOR(S) AND			
WINDOW(S)			
A CROSS CUT SHREDDER			
SECURELY LOCK ALL DOORS AND WINDOWS WHEN OUTSIDE BUSINESS HOURS			
SMOKE, FIRED, AND CARBON MONOXIDE DETECTION DEVICES			

Note: For Deputy Provided Sites, the deputy registrar shall install and maintain an approved alarm system. At BMV Controlled Sites, either the BMV or the deputy registrar will install an approved alarm system, which will be maintained by the deputy registrar.

3.8 FACILITY MAINTENANCE PLAN SUMMARY

If you are awarded a contract you will be required to adopt a facility maintenance plan, including provisions for maintaining the deputy registrar agency premises. Your plan should detail how you intend to address the items listed below.

If you are awarded a contract, do you agree to be responsible for the following either on your own,

through your lease or sublease, or by separate contract:	No	Yes
OUTDOOR BUILDING MAINTENANCE		
KEEP OUTDOOR AREA FREE OF TRASH AND DEBRIS		
PROVISION TO ASSURE PROMP SNOW AND ICE REMOVAL		
CLEANING INSIDE OF AGENCY INCLUDING EQUIPMENT		
PROVISION FOR INSIDE/OUTSIDE MAINTENANCE		
PROVISION FOR PROFESSIONAL CARPET/FLOOR CLEANING ((MIN. OF O	NCE A YEAR)
PROVISION FOR REPAINTING AND/OR COSMETIC UPDATES	•	

3.9 INVOLVED AND INVESTED IN YOUR BUSINESS

Instructions: Answer all of the following questions to the best of your ability. Please be concise and attempt to limit each answer to seventy-five (75) words or less. Include attachment(s) if more space is needed to answer any of the questions.

1. How do you plan to manage, be responsible, and be accountable for this business at all times?

Being a Deputy Registrar takes an ability to pay attention to detail and to establish a foundation that promotes this to all involved. While working full time with my employees I have established a level of accountability that resonates with my employees and permeates to the customers. It is this foundation that allows me to manage the agencies to the best of my ability.

2. How will you ensure that all laws, rules, guidelines and procedures are followed, at all times, specifically with regard to issuing and renewing driver's licenses, identification cards, and vehicle registrations?

At the Parma and Elyria License Bureaus we have many layers of accountability that every transaction must go through. Driver License and I.D. transactions are viewed by a screener, processing clerk, manager or supervisor and picture taker. Vehicle Registrations are viewed by multiple employees as well. All applications are rechecked after the transaction is done. This instills that all procedures are followed.

3. What measures will you put in place to detect, deter, and prevent fraud?

Educating employees in fraud detection is very important and is done at a daily basis at the Parma and Elyria License Bureaus. Through attending classes and continuously paying attention to every document, we are always learning new ways to detect fraud. Policies and procedures are in place to monitor all employees and all customer applications to assure the detection and deterrence of fraud. I recognize that detecting fraud is more then just double checking the documents. Paying attention to customer actions and non verbal clues is a very important way to detect fraud.

4. The Bureau of Motor Vehicles routinely issues new and/or revised policy and procedural changes through email broadcasts to the deputy registrars. How will you ensure that policies and procedures are communicated to the staff and followed on a daily basis?

Laws and rules are continuously being modified within the Ohio BMV. It is very important that every employee at the Parma and Elyria License Bureaus reads and understands these changes. Therefore every broadcast or email is read and signed off on by every employee. During down times I encourage all employees to use that time to read broadcasts and other communications in the BMV system. Communicating and working with all employees allows me to be comfortable that all employees are retaining this information.

5. How will you demonstrate good leadership to your employees?

I believe that creating a team environment allows for a comfortable work place for all involved. Being able to work with my employees and process all transactions instills a level of confidence in every employee that I am here to help them be the best employees they can be. I believe in an open and honest communication process with all my employees, which allows them to be comfortable talking to me and other employees whenever they need assistance.

6. How will you maintain a high level of professionalism each day in this business?

Since I first became Deputy Registrar in 2004 I have worked at building a foundation that promotes giving good customer service while paying attention to every detail in processing customers. Working with my employees has proven to them that we need to always maintain a high level of professionalism and that every customer transaction is the most important transaction.

7. How do you intend to recruit and retain high quality employees?

Creating a comfortable environment that all involved wants to be at is the best way to attract and keep high quality employees. An atmosphere that promotes a team concept and recognizes that every employee is as important as the next, instills a level of confidence that motivates every employee to be the best employee they can be.

8. How will you provide a safe, clean and friendly place to do business?

No employee or Deputy Registrar can be the best they can without having the proper tools and safe surrounding environment. As Deputy Registrar I have continuously made sure all involved in the agency has everything he or she needs to strive. Being honest with every employee and customer is something I have always strived to do. This allows both the employees and customers to feel comfortable with every interaction with myself or other employees.

9. How would you deal with an irate customer?

Understanding the situation is important in every transaction, especially when a customer becomes irate. In most cases when a customer becomes irate it is because they may not have all the proper documents needed. Having a wide knowledge base of all the transactions is a key way to inform the customer of other options they may have. Knowing addresses, phone numbers and hours of operations for the surrounding agencies gives us even more information needed to satisfy customers when they are irate.

10.	What training or advice do you, or will you, give to your employees for dealing with irate customers?
	As Deputy Registrar I have always took pride in making sure all employees understand and have empathy for our customers. Therefore when a customer becomes irate it is important that the employees work with the customer and continue the lines of communication so the customer has everything they need so they can eventually obtain the documents they need.
11.	How will you meet the expectations of the Bureau of Motor Vehicles?
	For the last 20 years as Deputy Registrar I have worked at trying to become the best Deputy I can be. Continuing to educate myself through all the avenues available to me is important. Attending meetings and building relationships within the BMV and with other agencies gives me the knowledge to become a better Deputy. Having all the information possible allows me to better serve my customers which benefits everyone involved in the Ohio BMV
12.	Why should the Bureau of Motor Vehicles consider you for a deputy registrar license agency contract
	In the last 20 years I have been a Deputy Registrar for four different agencies. In each agency I have built a foundation through hard work and continuing to educate myself within the Ohio BMV. The demands of running the Parma and Elyria License Bureaus have been exactly what I have wanted in my Business career and I look forward to continuing that. I feel it is this love for my position that makes me a perfect fit for the Ohio BMV.

Form 3.9, Involved and Invested in Your Business, Page 3 of 3 (2024)

3.10(A) AFFIDAVIT OF INDIVIDUAL
(Not to be used by County Auditors, Clerks of Courts or Nonprofit Corporations)

County of Cuyahoga :
State of Ohio : William E. Predovich I,, being first duly sworn, depose and say that:
 I am submitting my proposal for appointment as deputy registrar in my own individual capacity, and not as an agent, representative, partner, or business associate of any kind whatsoever of any other person or persons;
 If appointed, I will serve as a deputy registrar in my own individual capacity, and will not act as an agent, representative, partner, or business associate of any kind whatsoever of any other person or persons;
 If appointed as deputy registrar, I will not assign my deputy registrar contract, in whole or in part, nor any of my deputy registrar's responsibilities to any other person or persons without the advance written consent of the Registrar;
4) If appointed as a deputy registrar, I will fully comply with all requirements set forth by the Registrar. I will not serve as an office manager of any deputy registrar agency other than my own; nor will I permit any other deputy registrar, the spouse of any deputy registrar, or the parent, child, brother, or sister of any deputy registrar living in the same household as the deputy registrar to operate my deputy registrar agency, directly or indirectly. I understand that I may hire the spouse, parent, child, brother, or sister of any deputy registrar as an employee, provided that I maintain control of my deputy registrar agency;
5) To the best of my knowledge and belief, I am fully qualified to serve as a deputy registrar, and there is no provision of the Ohio Revised Code or the Ohio Administrative Code which would make me ineligible to serve as a deputy registrar; and,
6) I have caused to be prepared, have read, and take full responsibility for, all forms and documents submitted with this proposal. All information is true, accurate, and complete to the best of my knowledge and belief. This affidavit is submitted by me for the purpose of obtaining a deputy registrar contract.
Signature of proposer: 22 Colonial
William E. Predovich Printed/typed name of proposer:
Sworn to and subscribed in my presence by the above named WFIGam E Predoutch
on this 29th day of January, 2024
Printed name of Notary Public: Chrestone Martin
CHRISTINE MARTIN
My commission expires: 2-19-26 Notary Public, State of Ohlo My Commission Expires: December 19, 2026
Form 3.10(A), Affidavit of Individual (024)

4.0 OPERATIONAL CHECKLIST

William F Predovich

	Timan En recention
Proposer's Full Legal Name	
18-J	
Location Number	
Proposer Number (BMV use	nly)

<u>INSTRUCTIONS</u>: You must submit one original of this form and all documents listed on this form **FOR EACH SITE YOU ARE PROPOSING**.

FORM	DESCRIPTION	X	BMV
4.0	Operational Checklist (this form)	~	
4.1	Appointment of Agency Managers	~	
4.2	Experienced Employees Summary	~	
4.3	Staffing and Personnel Costs Calculation	V	2
4.4	Start-Up Costs Calculation Amount: \$	~	
4.5	Deputy Registrar Contract (2 pages only)	~	1 * 1

4.1 APPOINTMENT OF AGENCY MANAGERS

William E. Predovich	18-J
Proposer's name:	Location number:
	20
(A) <u>DEPUTY REGISTRAR</u> : As deputy registrar, I agree to hours per week during the hours the agency is open to entire term of the contract. I understand that the minim is twenty (20) hours per week during the hours the age twenty-hour requirement does not apply to County nonprofit corps., or deputy registrars operating multiple	the public for business throughout the num requirement for deputy registrars ncy is open for business. This Auditors/Clerks of Courts,
(B) OFFICE MANAGER: I understand and agree that I reanother reliable person to serve as the office manager manager must be scheduled to work at the agency at during the hours the agency is open to the public for but a during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency is open to the public during the hours the agency	least thirty-six (36) hours per week siness. It is my intention to: ork at least thirty-six hours per week
Appoint another reliable person to serve as the six hours per week during the hours the agency	
(C) <u>ASSISTANT OFFICE MANAGER</u> : I understand and person to be responsible for the management of the agardency office manager during the hours the agency is of	ency in the absence of myself and the
(D) OTHER EMPLOYEES: I agree to maintain an accumanager, assistant office manager, and all other employ as my own work schedule, on file and available for times. I also agree to notify the BMV in writing appointment of the office manager or assistant office roster complete and current.	yees and their work schedules, as well inspection by BMV employees at all immediately of any changes in the
Deputy registrar (proposer) signature	Date: 1-25-24

4.2 EXPERIENCED EMPLOYEES SUMMARY

		William E. Predovich	18-J
Prop	oser's nar	me:	Location number:
(A)	registrar effort to deputy i	EXPERIENCED EMPLOYEES. I certify that under contract with the Registrar of Motor Vehicle hire and retain qualified employees who have registrar agency. I agree to make bona fide offerend under comparable conditions to their most receive.	les, I will make every good faith elevant experience working in a s of employment at comparable
(B)	CHECK	WHICHEVER APPLIES:	
		I HAVE NOT BEEN A DEPUTY REGISTRA EMPLOYEE. I have not yet identified any prerelevant deputy registrar experience. However, if every reasonable effort to identify and hire, if postave relevant experience working in a deputy recontact any deputy registrar employees until a contract. I AM OR HAVE BEEN A DEPUTY REGISTRA EMPLOYEE. I have identified the following persented offer of employment at comparable wages as	ospective employees who have awarded a contract, I will make essible, qualified employees who registrar agency. Please do not after you have been awarded a AR OR DEPUTY REGISTRAR cons to whom I will make a bona and under comparable conditions
		to their present employment. (A deputy registrar registrar employment experience may list himself	
		Name of Experienced Employee	Length of Experience
		Julie Blank	14
		Brandi Lee	14
		Mary Davis	14
		Ernestine Egnor	11
		Nicholas Predovich	6
(C)		stand that failure to hire properly qualified and ees is grounds to withhold or terminate my deputy r	
1	1/1		Date: 1-29-24
Dept	ity registi	rar (proposer) signature	

Form 4.2, Experienced Employees Summary (2024)

4.3 STAFFING AND PERSONNEL CALCULATION

	William E. Predovich		18-J
Proposer's name:		Location number:	

<u>Instructions</u>. Use this form to project the number of hours the deputy registrar, office manager, assistant office manager, and all other experienced (if known) and/or new hire employees will work, the projected hourly wages paid, and the weekly and monthly payroll costs.

The deputy registrar shall be regularly scheduled and on duty at the license agency at least twenty (20) hours per week, during regular business hours. This twenty-hour requirement does not apply to nonprofit corps., county auditors/clerks of court, or deputy registrars operating multiple locations (assessed as received). The deputy registrar shall appoint a full-time office manager, who shall be either the deputy registrar or a full-time employee with responsibility for management of the agency. The office manager shall be regularly scheduled, and shall work at least thirty-six (36) hours per week during regular business hours. The deputy registrar shall also designate an assistant office manager who shall supervise the agency in the absence of the deputy registrar and the full-time office manager.

The projected total weekly work hours for the deputy registrar and all employees should equal or exceed the minimum staffing recommended for the Class Size Agency as prescribed in the Agency Specifications.

In accordance with the standards established by the Unites States Department of Labor, Wage and Hour Division; Ohio Constitution; and Ohio Department of Commerce; all license agency employees must be paid at least the current minimum wage rate of \$7.25 per hour by businesses with gross receipts of less than \$385,000 per year and \$10.45 per hour by businesses with gross receipts of \$385,000 or more per year.

The deputy registrar need not list any salary or wages for the deputy's own service as deputy registrar or as the office manager.

Caution. For deputy registrars who also serve as the office manager, be careful not to duplicate hours worked.

EMPLOYMENT POSITION		PROJECTED HOURS PER WEEK	PROJECTED HOURLY RATE	PROJECTED WEEKLY PAY	PROJECTED MONTHLY PAY (weekly x 4)
Deputy Registrar		20	N/A	N/A	N/A
Office Manager (leave blank if the Deputy Registrar is also the Office Mana	ager)	40	19.00	760	3040
Assistant Office Manager	*	40	17.00	680	2720
Experienced Employees Total Number (combine Full-time & Part-time) =	15	350	14.00	4900	19600
New Hire Employees Total Number (combine Full-time & Part-time) = _	0	0	0	0	0
TC	DTALS	450	N/A	6340	25360

4.4 START-UP COSTS CALCULATION

			William E. Predovich		18-J
Propos	ser's n	ame:		Location	number:
costs o	of beg	innin	nis form is to assure the B g a deputy registrar busines to cover your personnel,	ess. We need to know	that you have enough
1.	PEF	RSO	NNEL COSTS (FOU	R WEEKS)	
	Use	Form	4.3 to calculate four (4) we	eeks' personnel costs fo	or this location. 25,360
2.	SIT	E P	REPARATION COST	S (AMORTIZED))
	A.	cost	his is a Deputy Provided s you will need to spend strar agency in each of the	to prepare the building following categories:	ter the actual projected ng for use as a deputy
		1.	Building Modifications	\$	_
		2.	Counter Costs	\$ <u> </u>	_
		3.	Other Costs	\$	
		4.	Total	\$ ⁰	_
			al amortized over 60 montl vide line 4 by 60)	h contract period =	\$ 0
	B.	Age	his is a BMV Controlled ency Specifications for this in the Agency Specification	s location. Do not ch	
3.	AG	ENC	CY RENTAL PAYME	NTS (3 MONTHS)
	A.		his is a Deputy Provided or lease this site.	Site, enter the actual a	amount you will pay to
	В	Age	his is a BMV Controlled ency Specifications for this month's rent:		the amount listed.
тот	[four	r wee	RT-UP COSTS ks' personnel costs, plus of the arration costs (2.A total and d Site amount), plus three in the arration costs.	mount or 2.B BMV	\$ 36,841.30

STATE OF OHIO

DEPARTMENT OF PUBLIC SAFETY

BUREAU OF MOTOR VEHICLES

DEPUTY REGISTRAR CONTRACT - 2024

This Agreement	is made by and betw	een the Ro	egistrar of I	Motor Vehicles, (Registrar,
herein), located William E. Predov	at 1970 West Broa	ad Street,		Ohio 43223-1102 and ty registrar, herein) whose
home mailing ad	dress is		=	
Avon		101 0 101 100001	44011	
(City)		_, Ohio (Zij	o)	, to operate a deputy
registrar agency	Cuyahoga		, to be	e located as follows: in the
State of Ohio, Co	ounty of			
City/Village/Tov	vnship (indicate which)		of	Parma
Street address:	12000 Snow Rd Suite 1	2		
Parma (City)		, Ohio	(Zip) 4413	0

WHEREAS, the Registrar of Motor Vehicles, pursuant to section 4503.03, section 4507.01, and other applicable sections of the Ohio Revised Code, wishes to appoint and contract the above named person as deputy registrar for the above referenced location;

WHEREAS, the above named deputy registrar wishes to accept this appointment and contract as deputy registrar;

NOW, THEREFORE, IT IS AGREED AS FOLLOWS:

- The Registrar hereby appoints the above named person as a deputy registrar subject to the 2024 Deputy Registrar Contract Terms and Conditions which are incorporated herein by reference;
- 2. The above named person hereby accepts appointment as a deputy registrar subject to the 2024 Deputy Registrar Contract Terms and Conditions incorporated herein by reference;
- The term of this appointment and contract shall begin on the 30th day of June, 2024, and shall end on the 30th day of June, 2029, unless otherwise terminated as provided herein;

Form 4.5, Deputy Registrar Contract (2024)

4. The deputy registrar is appointed and accepts appointment in the capacity of [state whether "an individual," "County Auditor for (specify county)," "Clerk of Courts for (specify county)," or "a nonprofit corporation"]: an individual
5. The Deputy Registrar certifies that he or she has read, understands, and hereby agrees to all of the 2024 Deputy Registrar Contract Terms and Conditions incorporated herein.
Deputy Registrar signature Date
STATE OF OHIO :
COUNTY OF Chyahaga:
Before me, a notary public in and for said county and state, personally appeared the above
named Wfleam E Predatch, who acknowledged that he or she did
sign the foregoing instrument and that the same is his or her free act and deed.
IN WITNESS WHEREOF I have hereunto set my hand and official seal, this 29th day
of January, 2024.
Mustine Wouten
NOTARY PUBLIC
Printed name of Notary Public: Christina Mante
My commission Expires: 12-19-20 CHRISTINE MARTIN Notary Public, State of Ohio My Commission Expires: December 19, 2026
STATE OF OHIO DEPARTMENT OF PUBLIC SAFETY BUREAU OF MOTOR VEHICLES
BY: REGISTRAR OF MOTOR VEHICLES
Done at Columbus, Ohio, on